

“Agentivity has really helped us improve the service we offer to our corporate clients”



Established in 1927, Gray Dawes is one of the UK's leading independent corporate travel and expense management specialists. A leader in technological development within the industry, the company is firmly committed to delivering a high quality service to its clients.



Gray Dawes serves an impressive list of high-profile corporate clients in the UK, all with high demands for exceptional levels of service and accurate data reporting. One of their largest clients require a daily report on all imminent travel by their employees. This allows them to assist staff traveling to potentially risk-prone countries to be briefed and monitored during their trips.

Prior to using Agentivity, a staff member at Gray Dawes would manually compile this report at the end of each day, and send it to the client. The accuracy of this report relied on the consultants to always correctly identify the appropriate bookings.

Agentivity has eliminated the time required to manually compile this report, by automating it completely and allowing the corporate client to access the data 24/7 online, via the tramology.com corporate interface of Agentivity.

By automating this process, Agentivity has provided a time saving of approximately one hour per working day for the operations staff at Gray Dawes, equivalent to 32 working days per year, and has improved the quality of service provided to their corporate clients.

Tramology - live data from your travel management company. Last update on 12:48

logged in as info@agentivity.com Home All trips due next 7 days

Report showing bookings due to depart within next 7 days.

Reference	Ticketed	Passenger	Travel Date	Destination Cities
SZTFDC	Y	VANSCHOOR/RIAN	14/12/2012	Johannesburg
TJL568	Y	MCARDLE/EDD	14/12/2012	London
S7M45S	Y	KRAILING/EMMA	17/12/2012	Durban
VB2MLM	Y	HARRISON/JEMIMA	18/12/2012	New York City, Chicago
VDHKBS	Y	CLEVELAND/DYLAN	18/12/2012	Perth
WDW314	Y	HAYES/ROSEMARY	19/12/2012	Johannesburg
MR29FO	Y	GRANT/DOMINIC	20/12/2012	Johannesburg

If you'd like to know more about Agentivity and how it can benefit your agency, contact us today on info@agentivity.com



“ Agentivity has really helped us improve the service we offer to our corporate clients, and has simplified our internal processes.”

- Suzanne Cockburn, CEO, Gray Dawes Travel and Expense